

# Technical Information



KONICA MINOLTA

**To:** KONICA MINOLTA AUTHORISED TECHNICAL PERSONNEL

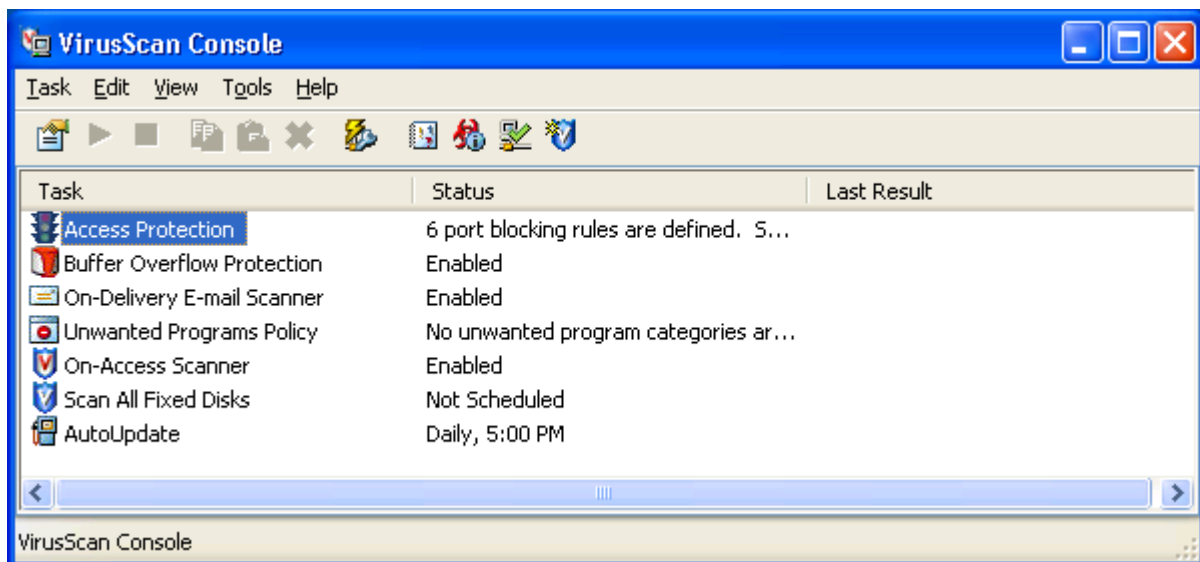
**From:** KONICA MINOLTA BUSINESS SOLUTIONS (UK) LTD  
TECHNICAL SUPPORT GROUP

**Date:** 01 July 2008

**Topic:** When McAfee VirusScan® software is installed on the IC-304 print controller; these e-mail messages might be blocked.

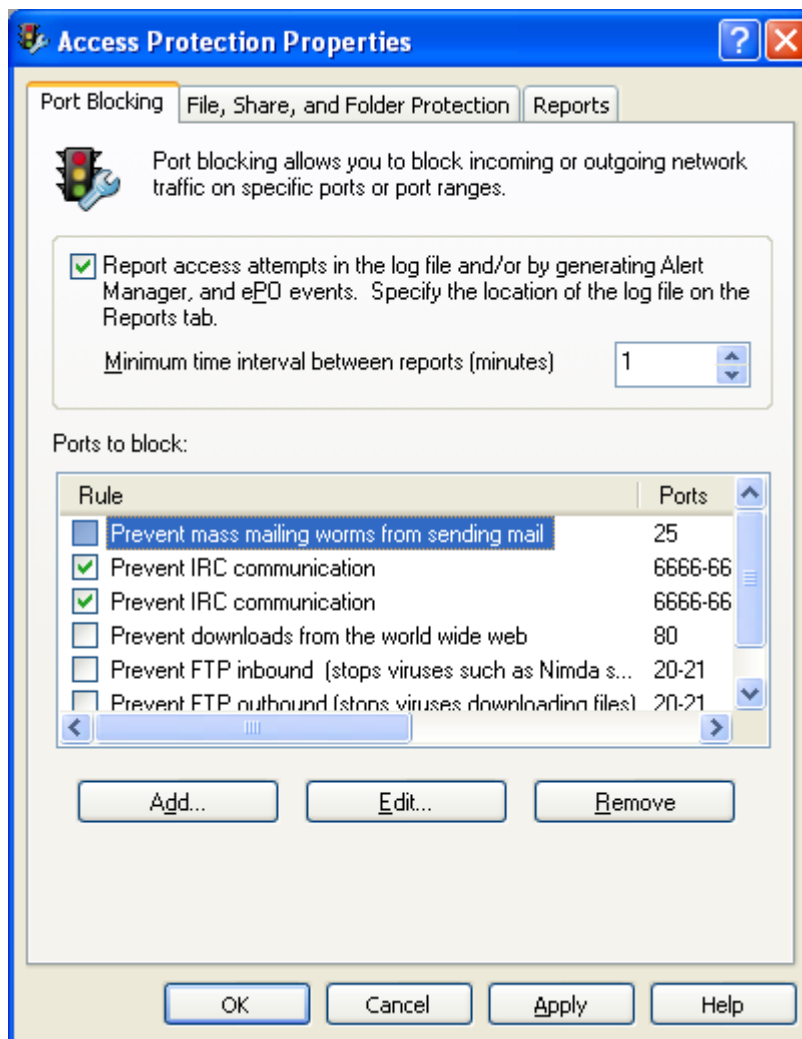
**Change the VirusScan software settings to allow the scan to e-mail option to work correctly.  
Changing the McAfee VirusScan 8.0 Software Settings on the IC-304 Print Controller**

1. Right-click the McAfee icon on your taskbar and select VirusScan Console.



2. In the VirusScan Console window, double-click **Access Protection**.



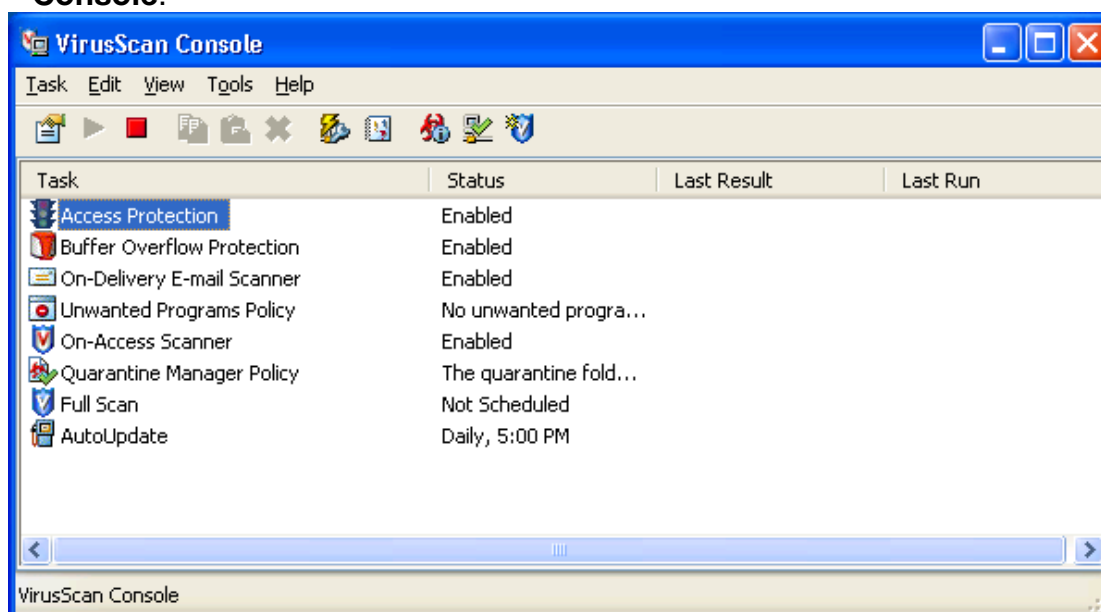


3. In the Access Protection Properties window, clear the **Prevent mass mailing worms from sending mail** checkbox.

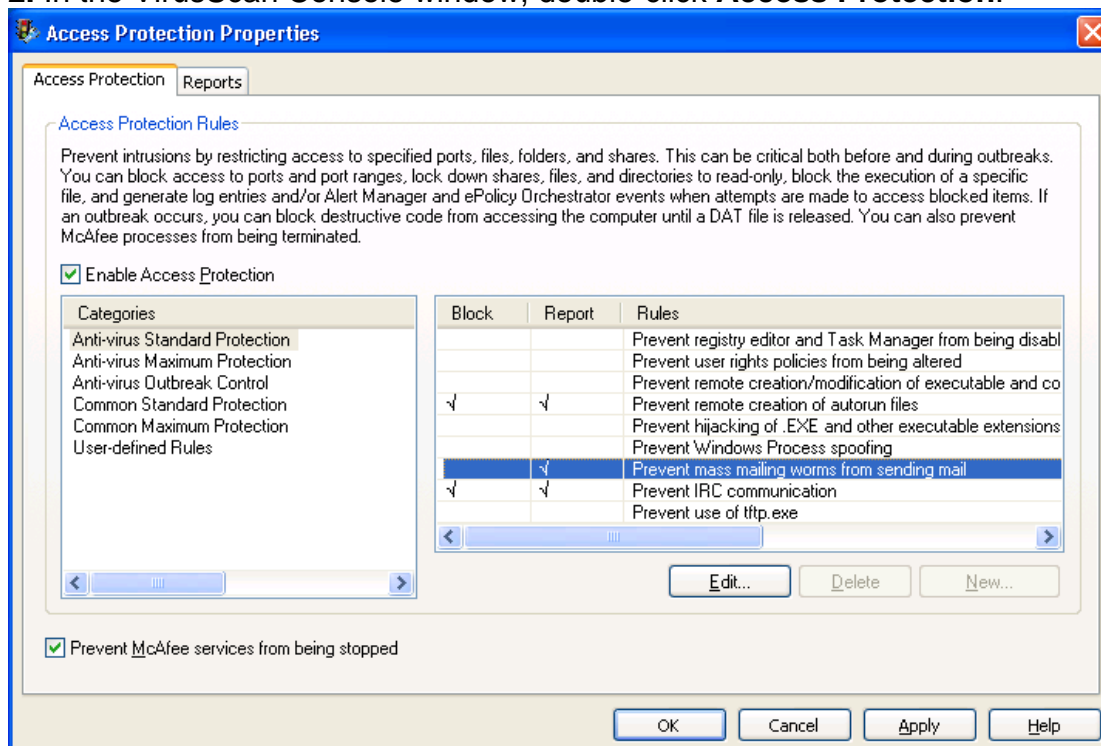
4. Click **Apply**, and then click **OK**.

## Changing the McAfee VirusScan 8.5 Software Settings on the IC-304 Print Controller

1. Right-click the **McAfee** icon on your taskbar and select **VirusScan Console**.



2. In the VirusScan Console window, double-click **Access Protection**.



3. In the Access Protection Properties window, on the **Access Protection** tab, select **Prevent mass mailing worms from sending mail** and clear the check mark in the **Block** column.

4. Click **Apply**, and then click **OK**.