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[Option]**[Subject]** How to load a 64-bit driver on a 32-bit Server system.**[Description]**

How to load a 64-bit driver on a 32-bit Server system (Microsoft® Windows 2003 Server/Vista™).

[Solution]

Please follow this step-by-step procedure and refer to the attached video.

1. Load the 64-bit driver on the client.
 2. Load the 32-bit driver on the server and share it out.
- Note:** If you receive a pop-up indicating "COPY ERROR", setup cannot copy this file. Example: KOZJA_PP_. This could possibly be a file path length limitation. Try reducing this limitation by pulling out the specific driver needed and placing it on the desktop.
3. From the 64-bit client perform the Run command to connect to the 32-bit server (example: \\11.11.5.33) and press enter.
 4. Double-click on the shared out printer.
 5. Select printer and then properties.
 6. Select the Sharing tab and click on the additional drivers box.
 7. Select or check-off the 64-bit (x64) driver to be added to the 32-bit server.
 8. Select OK and the 64-bit driver should be pushed up to the server.
 9. Check the additional drivers of the client and server to confirm that the x86 (32-bit) and x64 are both installed.

Notes:

- a. This was tested on like versions of 32-bit and 64-bit drivers.
- b. To view this procedure, Apple© QuickTime® should be installed. It can be downloaded for free at <http://www.apple.com/quicktime/download/>.

SPECIAL NOTE: Solution contribution by Freddie Burnham, Production Print/SSD

[Attached Files] [vista driver_x264.mp4](#)

If the file cannot be saved by using 'Download', right-click the file name to save.

[Problem code1] Other**[Problem code2]** Z01: Other symptom**[Info. Type1]** Other**[Info. Type2]****[Info. Type3]****[OS]****[Emulation]****[Application]****[Network]****[Feature]****[Location]****[Others]****[Related Info.]****[Rating Score]** 2

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Was this solution helpful?

 Yes No I don't know

Was this TAD easy to understand?

 Yes No I don't know