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**Contents**[\[Original Doc. No.\]](#)[\[Open Date\]](#)02.03.2009[\[Doc. Language\]](#)English[\[Doc. Priority\]](#)

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**[Option]****[Subject]** How to load a 32-bit driver on a 64-bit operating system.**[Description]**

How to load a 32-bit driver on a 64-bit operating system.

**[Solution]**

Please follow this step-by-step procedure and refer to the attached video.

1. Load the 64-bit driver on the server and share it out.
2. Load a 32-bit driver on a workstation locally.
3. From the workstation perform the Run command to connect to the server (example: \\11.11.5.33) and press enter. This should bring up the server.
4. Navigate to the previously shared out printer on the server.
5. Right-click on the shared out printer and select properties.
6. Select the sharing tab and then click on the Additional Drivers button.
7. Select or check-off the 32-bit driver to be added to the 64-bit system.
8. Select OK and then browse to the folder that houses the 32-bit driver to be installed and select OK. The Additional Drivers window should now have the 32-bit and 64-bit checked off.
9. Check the Additional Drivers of the Server to make sure that the 32-bit has been pushed up (right-click on the shared out printer of the server => Properties => Sharing Tab => Additional Drivers).

**Notes:**

- a. This was tested on like versions of 32-bit and 64-bit drivers.
- b. To view this procedure, Apple© QuickTime® should be installed. It can be

downloaded for free at <http://www.apple.com/quicktime/download/>.

**SPECIAL NOTE:** Solution contribution by Freddie Burnham, Production Print/SSD

[Attached Files][adding 32 to 64 bit drivers. x264.mp4](#)

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[Problem code1]Other

[Problem code2]Z01:Other symptom

[Info. Type1]Program

[Info. Type2]

[Info. Type3]

[OS]

[Emulation]

[Application]

[Network]

[Feature]

[Location]

[Others]

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