

Technical Information



KONICA MINOLTA

To: KONICA MINOLTA AUTHORISED TECHNICAL PERSONNEL

**From: KONICA MINOLTA BUSINESS SOLUTIONS (UK) LTD
TECHNICAL SUPPORT GROUP**

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**Topic: User Authentication - Login required for Colour. Public User set
for Black & White only.**

This bulletin applies to the following machines:

C250, C252, C300, C351, C352, C450

By following the steps below, you will enable the machine to use a Black & White only Public user account. If the customer wishes to print or copy in colour, they will have to input the authentication details.

Solution:

- 1) Press Utility/Counter
- 2) Press 'Administrator Setting' and log in using the password: 12345678. Press OK.
- 3) Press on 'User Authentication/Account Track
- 4) Press 'General Settings'
- 5) Turn on 'USER AUTHENTICATION (MFP)'
- 6) Allow 'PUBLIC USER ACCESS'
- 7) Press 'OK'
- 8) Press 'YES' to the message 'Are you sure you want to clear all data?'
- 9) Press 'User Authentication Setting'
- 10) Press 'Administrative Setting'. Make sure the 'Public User Key' is set to 'DISPLAY'
- 11) Press 'Close'

- 12) Press User Registration
- 13) Press on the first available User Account. This should be '001'
- 14) Enter a User Name and Password
- 15) Press 'Output Permission'
- 16) 'Restrict' Colour access
- 17) Press 'ALL USERS'. By doing this, you are restricting colour for the Public user.
- 18) 'OK'
- 19) 'OK'
- 20) Go back into the account you have just enabled. This should be '001'
- 21) Press 'Output Permission' again
- 22) This time, press 'Allow' Colour **(DO NOT PRESS 'ALL USERS' THIS TIME)**
- 23) Press 'OK' twice
- 24) Press 'Close'
- 25) 'EXIT' on the left of the screen

You will now find that if you press the 'Public User' button on the Copy screen, you will only be allowed to copy in black and white. If you log out of the Public User and log in with the account details you set up under user 001, you will now have full colour access.